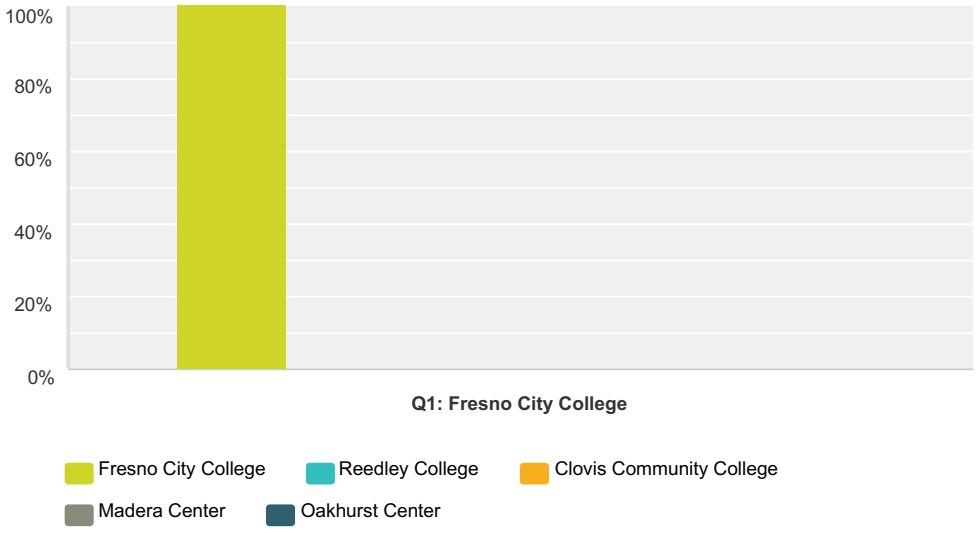
Q1 Please choose your college/center from the list below:

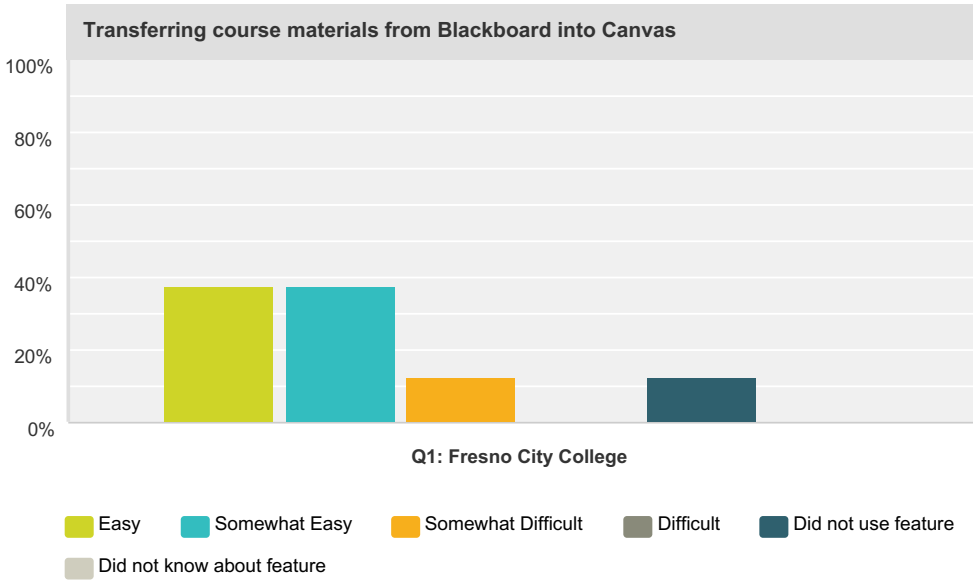
Answered: 16 Skipped: 0

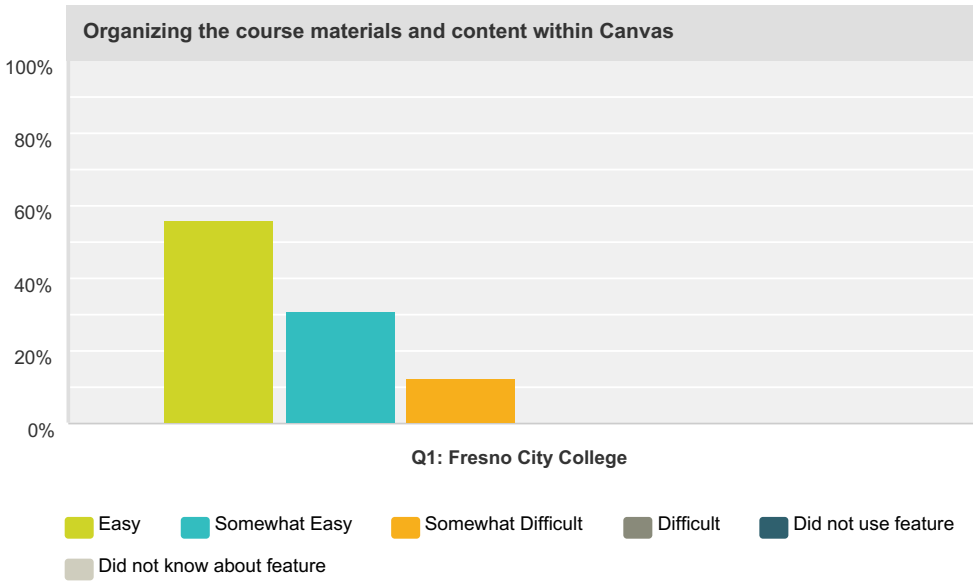


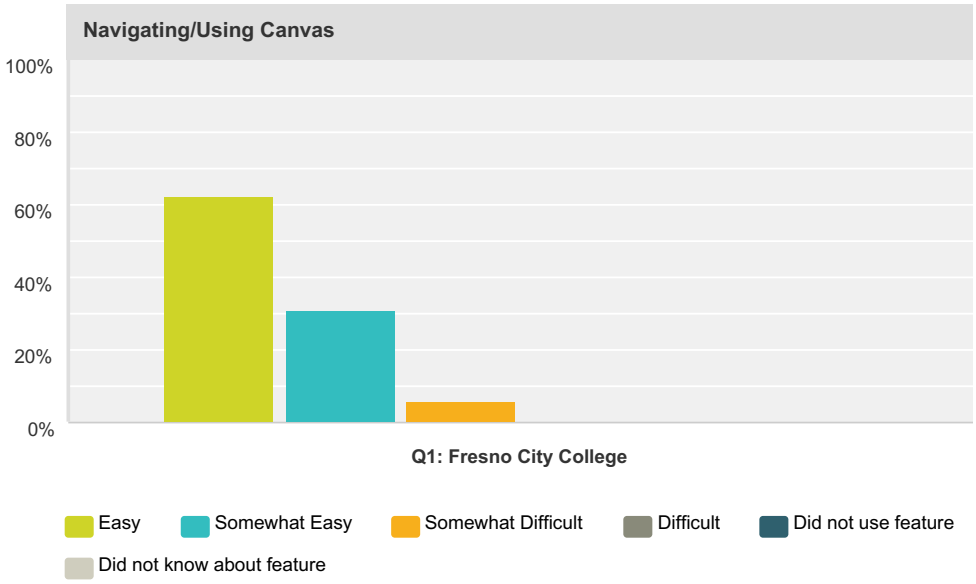
	Fresno City College	Reedley College	Clovis Community College	Madera Center	Oakhurst Center	Total
Q1: Fresno City College	**100.00%** 16	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 16
Total Respondents	16	0	0	0	0	16

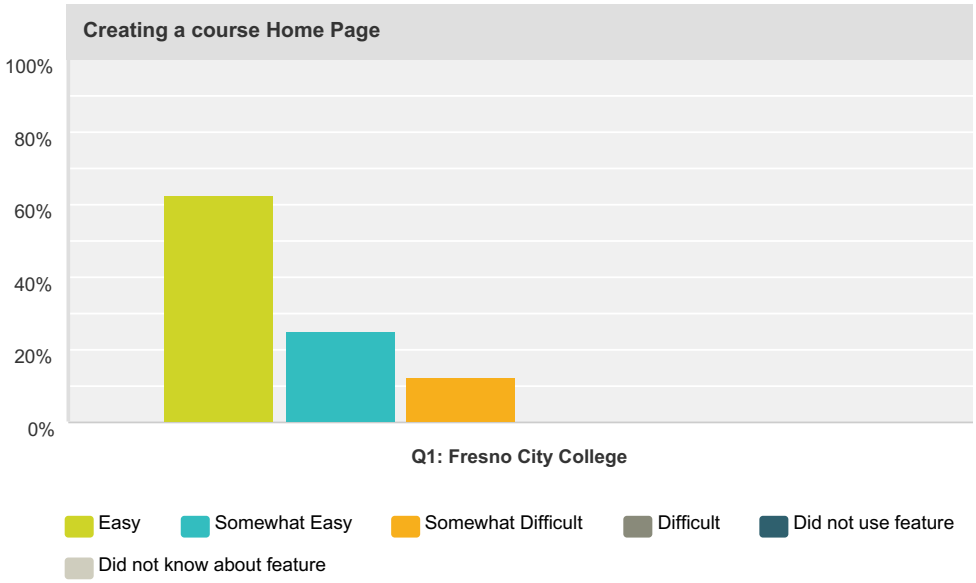
Q2 Please rate your experience with the following tasks in Canvas as compared to Blackboard:

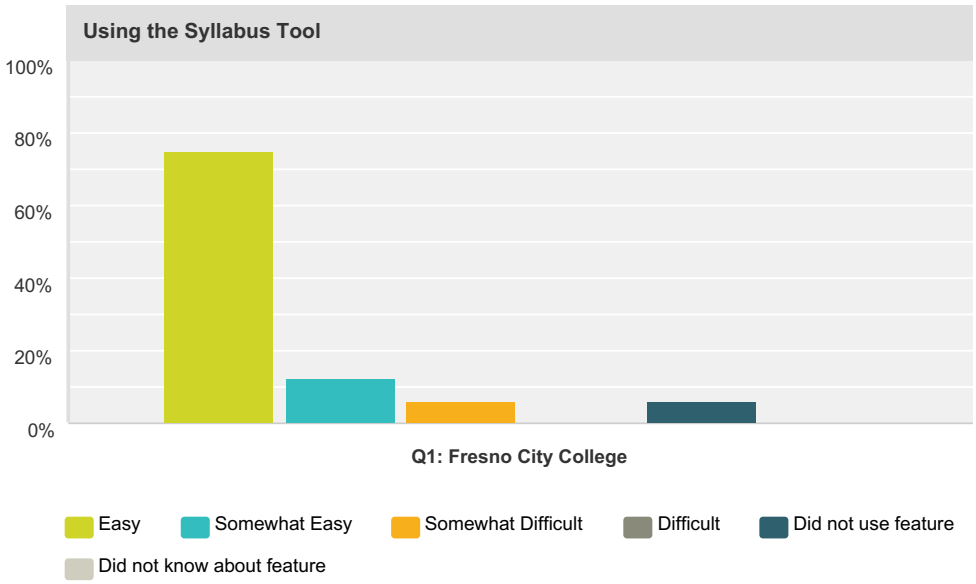
Answered: 16 Skipped: 0

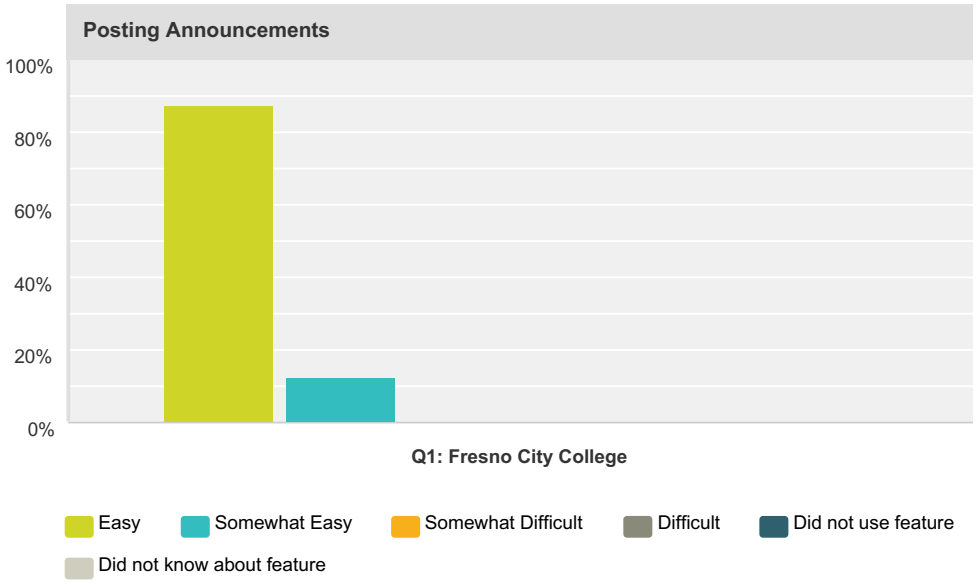


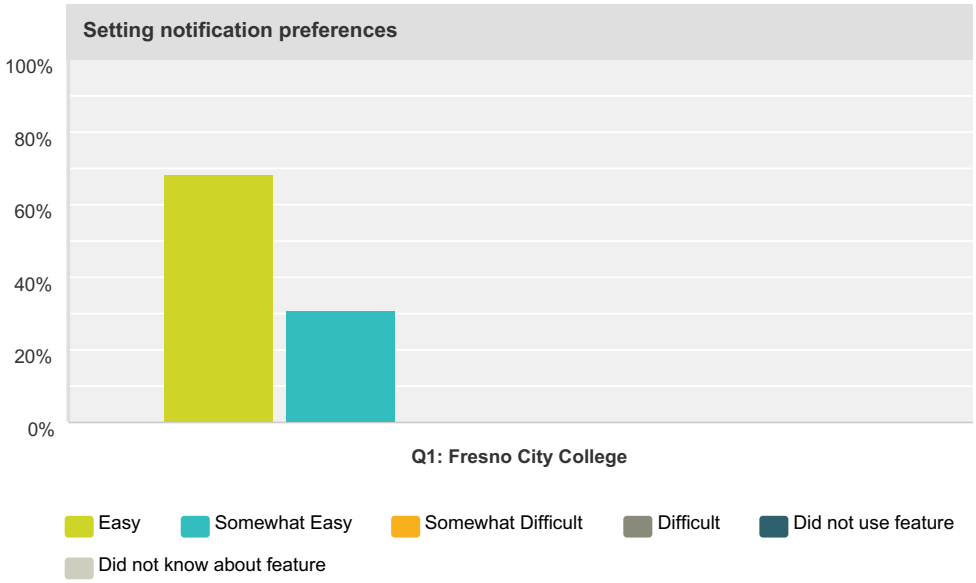


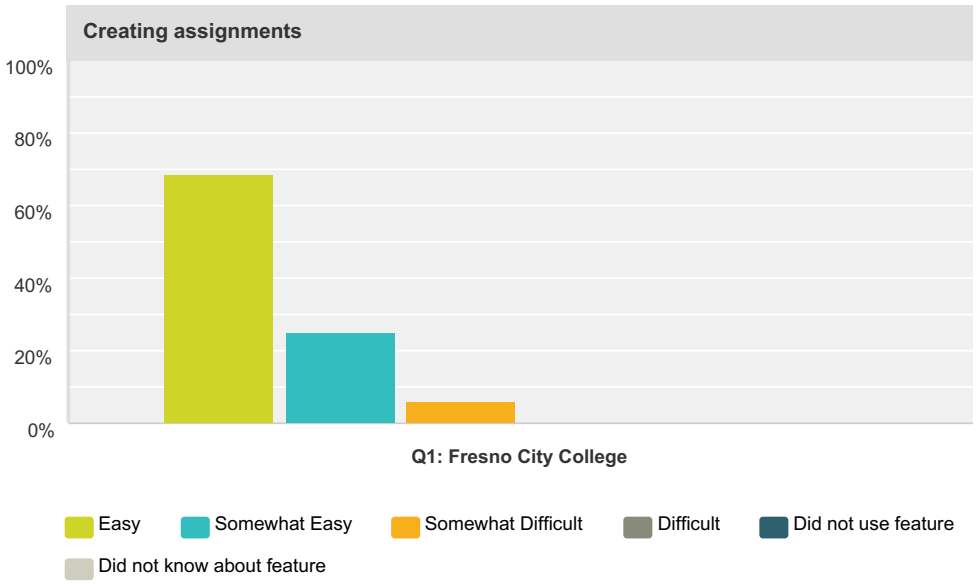

Navigating/Using Canvas
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

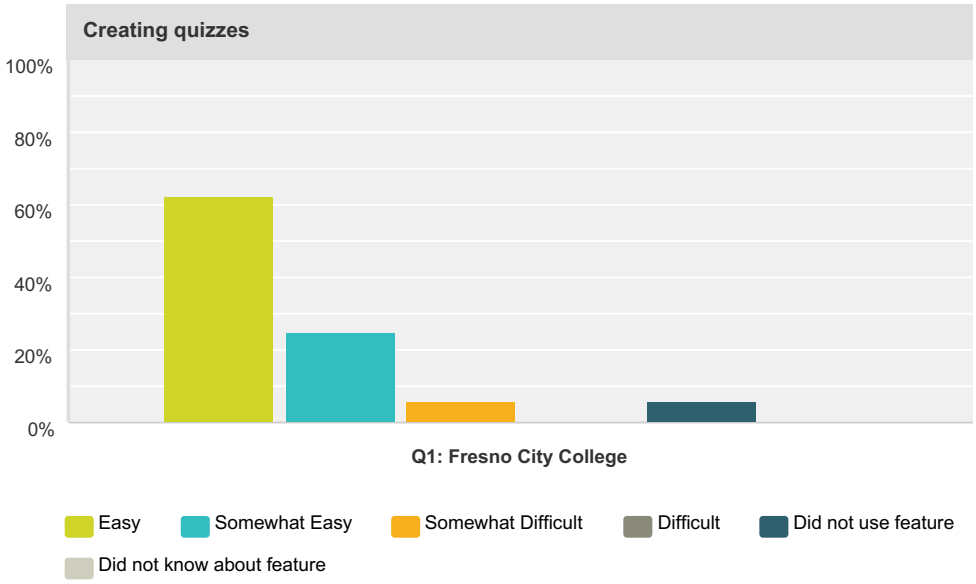

Creating a course Home Page
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

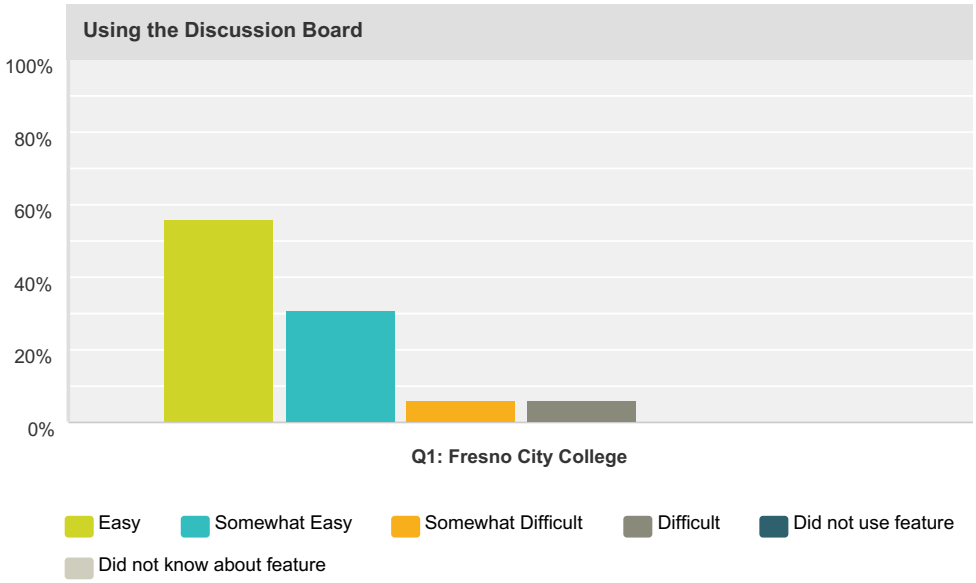

Using the Syllabus Tool
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

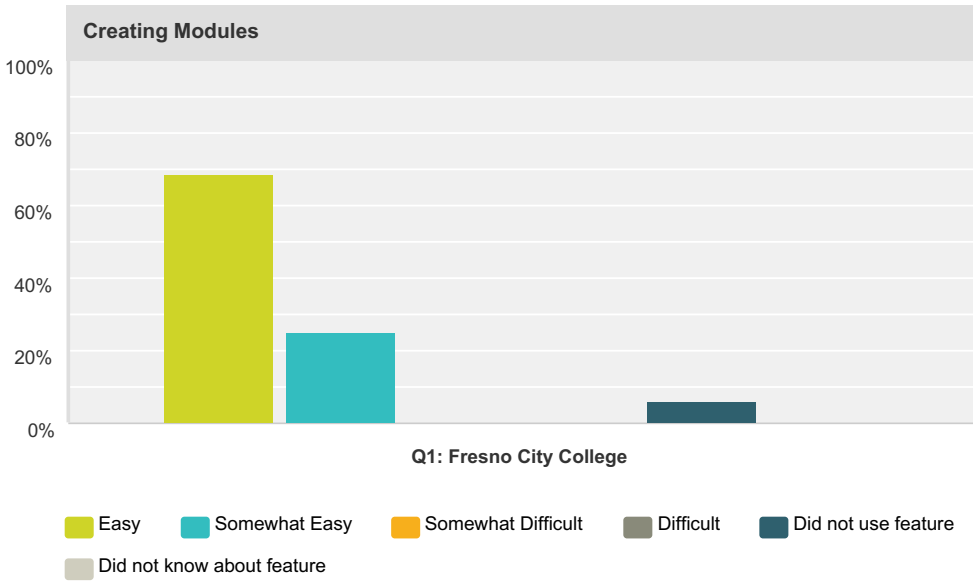

Posting Announcements
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

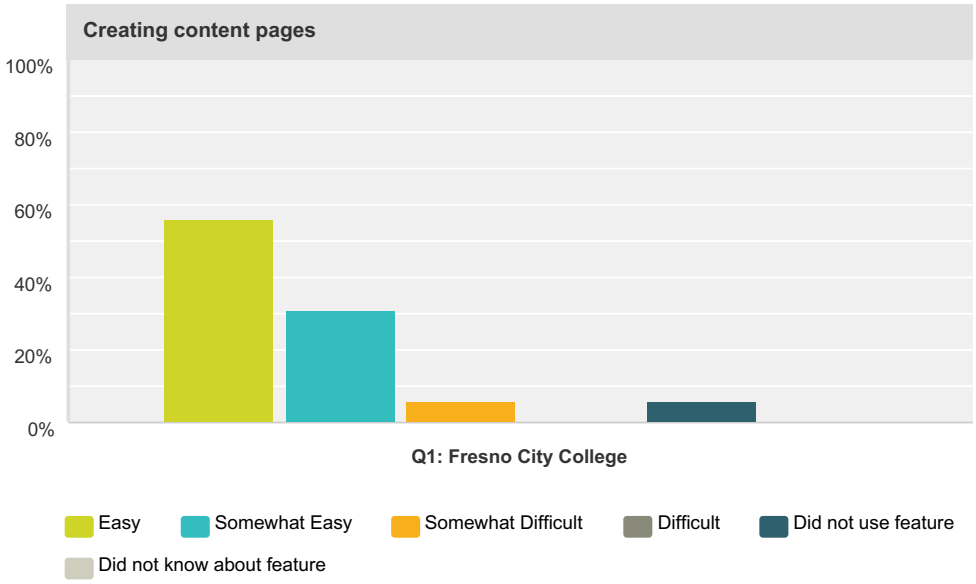

Setting notification preferences
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

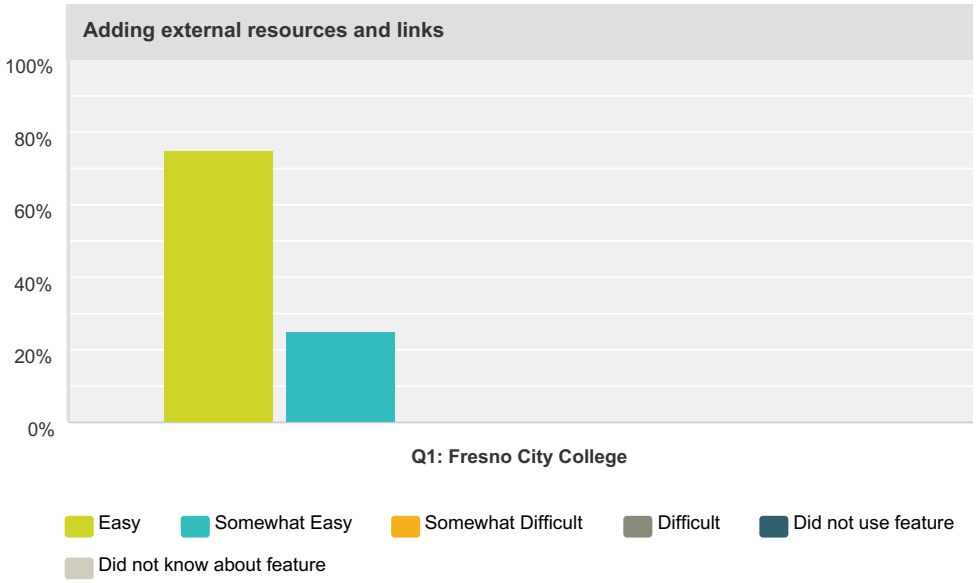

Creating assignments
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

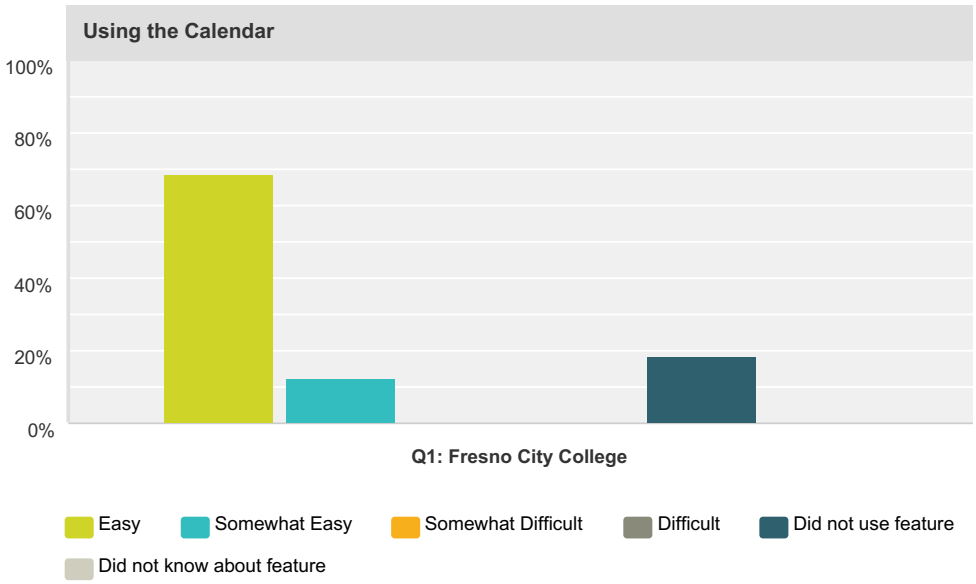

Creating quizzes
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

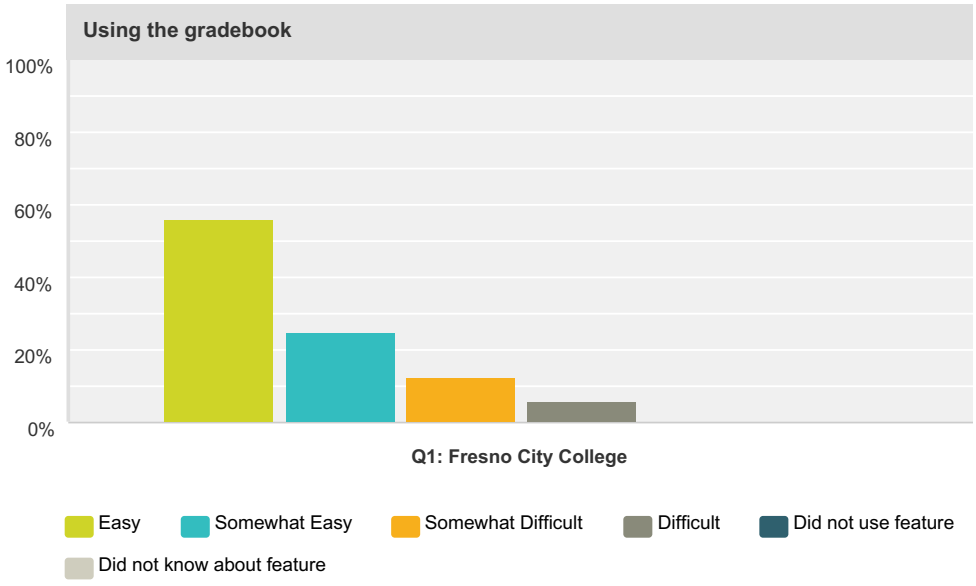

Using the Discussion Board
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

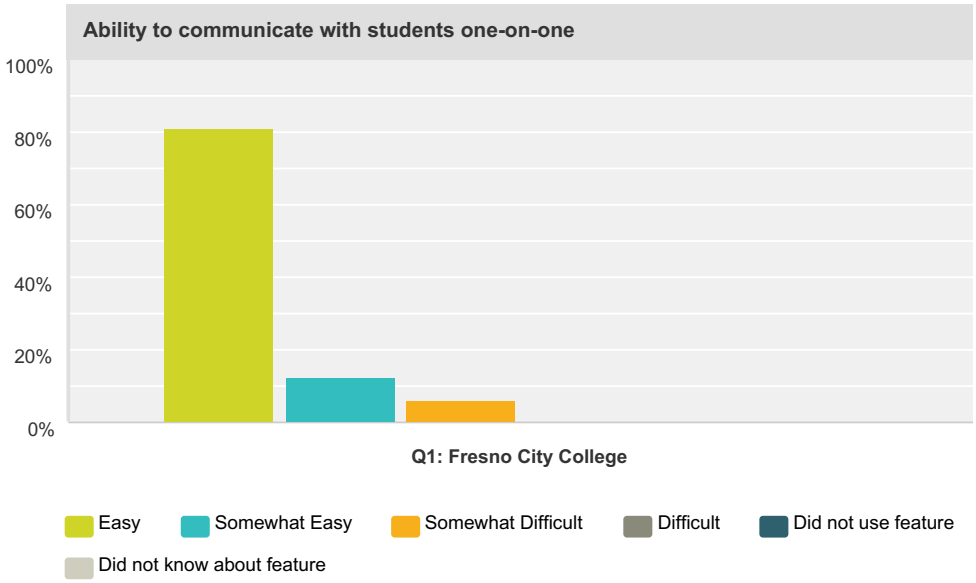

Creating Modules
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

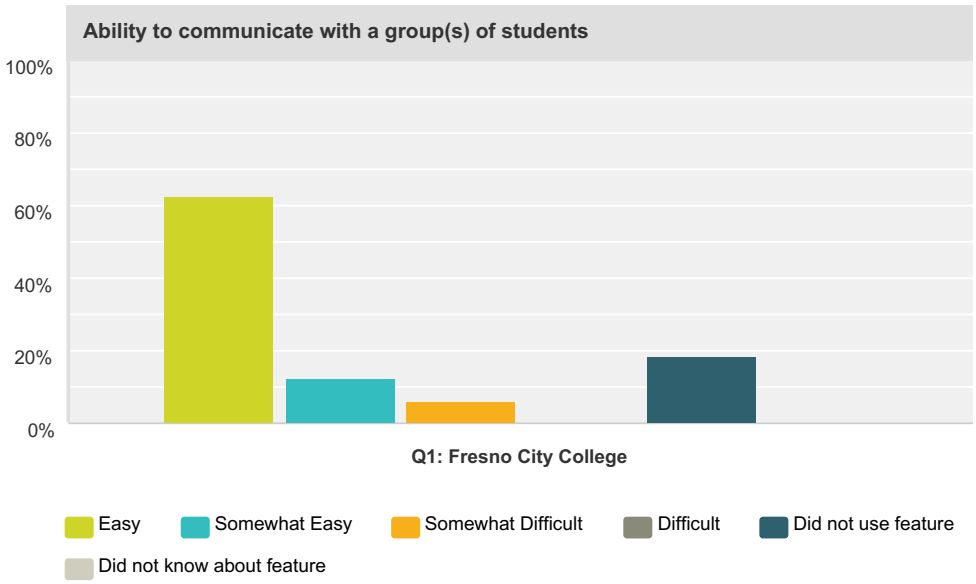

Creating content pages
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature


Adding external resources and links
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature


Using the Calendar
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature


Using the gradebook
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature


Ability to communicate with students one-on-one
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature


Ability to communicate with a group(s) of students
100%
80%
60%
40%
20%
0%
Q1: Fresno City College
Easy
Somewhat Easy
Somewhat Difficult
Difficult
Did not use feature
Did not know about feature

Transferring course materials from Blackboard into Canvas							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	37.50% 6	37.50% 6	12.50% 2	0.00% 0	12.50% 2	0.00% 0	100.00% 16

Organizing the course materials and content within Canvas							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	56.25% 9	31.25% 5	12.50% 2	0.00% 0	0.00% 0	0.00% 0	100.00% 16

Navigating/Using Canvas							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	62.50% 10	31.25% 5	6.25% 1	0.00% 0	0.00% 0	0.00% 0	100.00% 16

Creating a course Home Page							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	62.50% 10	25.00% 4	12.50% 2	0.00% 0	0.00% 0	0.00% 0	100.00% 16

Using the Syllabus Tool							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	75.00% 12	12.50% 2	6.25% 1	0.00% 0	6.25% 1	0.00% 0	100.00% 16

Posting Announcements							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	87.50% 14	12.50% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 16

Setting notification preferences							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	68.75% 11	31.25% 5	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 16

Creating assignments							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	68.75% 11	25.00% 4	6.25% 1	0.00% 0	0.00% 0	0.00% 0	100.00% 16

Creating quizzes							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	62.50% 10	25.00% 4	6.25% 1	0.00% 0	6.25% 1	0.00% 0	100.00% 16

Using the Discussion Board							
	Easy	Somewhat Easy	Somewhat Difficult	Difficult	Did not use feature	Did not know about feature	Total
Q1: Fresno City College	56.25% 9	31.25% 5	6.25% 1	6.25% 1	0.00% 0	0.00% 0	100.00% 16

Creating Modules							
	Easy	**Somewhat Easy**	**Somewhat Difficult**	**Difficult**	**Did not use feature**	**Did not know about feature**	**Total**
Q1: Fresno City College	**68.75%** 11	**25.00%** 4	**0.00%** 0	**0.00%** 0	**6.25%** 1	**0.00%** 0	**100.00%** 16

Creating content pages							
	Easy	**Somewhat Easy**	**Somewhat Difficult**	**Difficult**	**Did not use feature**	**Did not know about feature**	**Total**
Q1: Fresno City College	**56.25%** 9	**31.25%** 5	**6.25%** 1	**0.00%** 0	**6.25%** 1	**0.00%** 0	**100.00%** 16

Adding external resources and links							
	Easy	**Somewhat Easy**	**Somewhat Difficult**	**Difficult**	**Did not use feature**	**Did not know about feature**	**Total**
Q1: Fresno City College	**75.00%** 12	**25.00%** 4	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 16

Using the Calendar							
	Easy	**Somewhat Easy**	**Somewhat Difficult**	**Difficult**	**Did not use feature**	**Did not know about feature**	**Total**
Q1: Fresno City College	**68.75%** 11	**12.50%** 2	**0.00%** 0	**0.00%** 0	**18.75%** 3	**0.00%** 0	**100.00%** 16

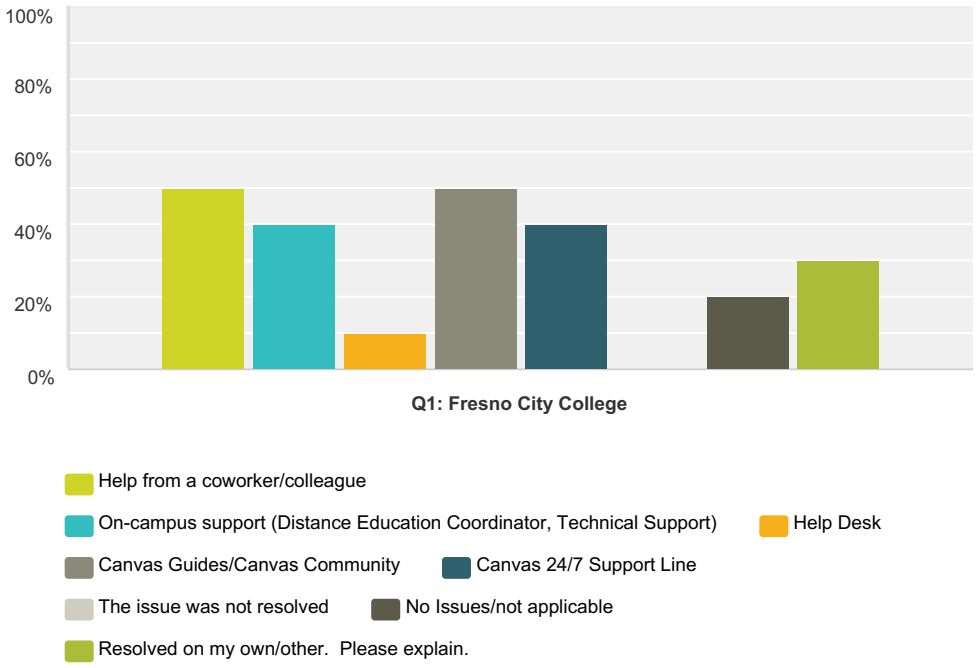
Using the gradebook							
	Easy	**Somewhat Easy**	**Somewhat Difficult**	**Difficult**	**Did not use feature**	**Did not know about feature**	**Total**
Q1: Fresno City College	**56.25%** 9	**25.00%** 4	**12.50%** 2	**6.25%** 1	**0.00%** 0	**0.00%** 0	**100.00%** 16

Ability to communicate with students one-on-one							
	Easy	**Somewhat Easy**	**Somewhat Difficult**	**Difficult**	**Did not use feature**	**Did not know about feature**	**Total**
Q1: Fresno City College	**81.25%** 13	**12.50%** 2	**6.25%** 1	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 16

Ability to communicate with a group(s) of students							
	Easy	**Somewhat Easy**	**Somewhat Difficult**	**Difficult**	**Did not use feature**	**Did not know about feature**	**Total**
Q1: Fresno City College	**62.50%** 10	**12.50%** 2	**6.25%** 1	**0.00%** 0	**18.75%** 3	**0.00%** 0	**100.00%** 16

Q5 How were these issues resolved? (Select all that apply)

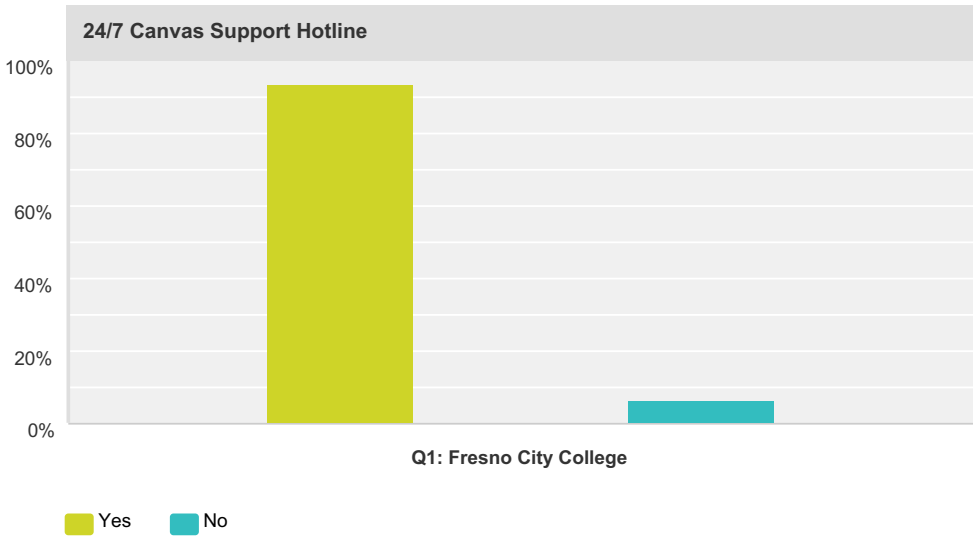
Answered: 10 Skipped: 6

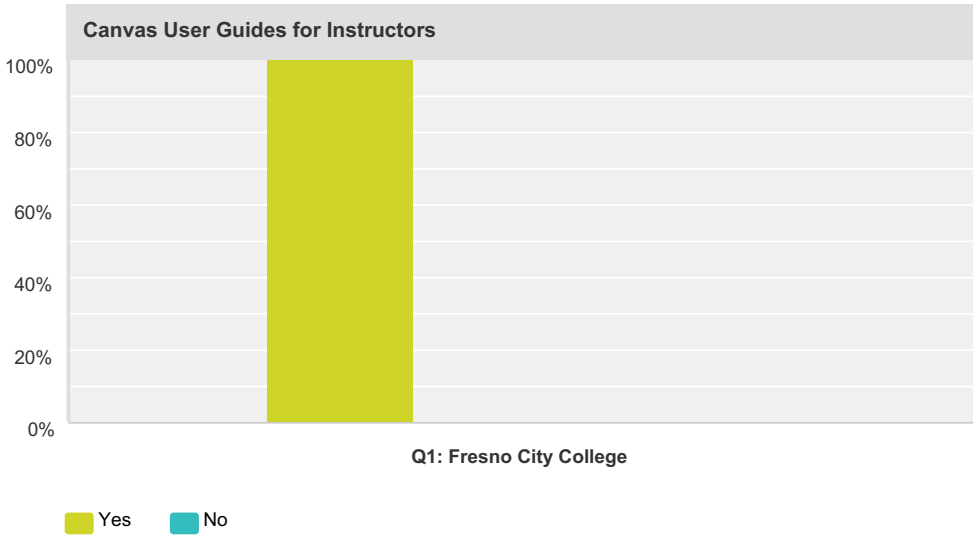


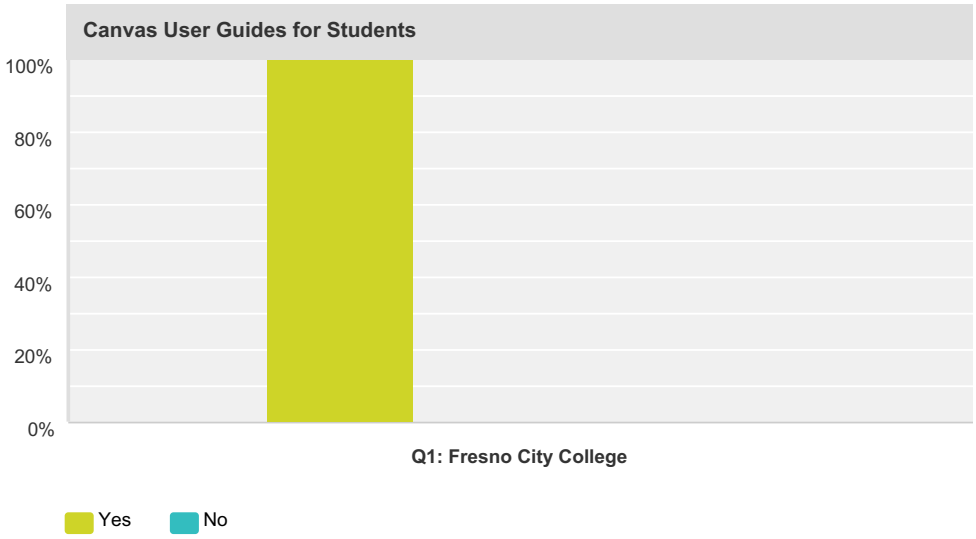
	Help from a coworker/colleague	On-campus support (Distance Education Coordinator, Technical Support)	Help Desk	Canvas Guides/Canvas Community	Canvas 24/7 Support Line	The issue was not resolved	No Issues/not applicable	Resolved on my own/other. Please explain.	Total
Q1: Fresno City College	**50.00%** 5	**40.00%** 4	**10.00%** 1	**50.00%** 5	**40.00%** 4	**0.00%** 0	**20.00%** 2	**30.00%** 3	**240.00%** 24
Total Respondents	5	4	1	5	4	0	2	3	10

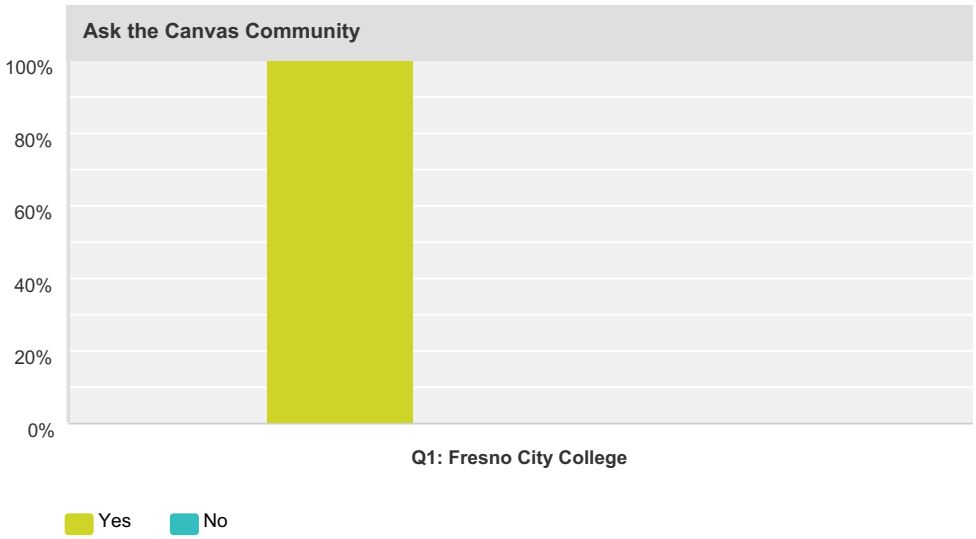
Q6 Were you aware of the following Canvas Support Features?

Answered: 15 Skipped: 1









24/7 Canvas Support Hotline			
	Yes	No	Total
Q1: Fresno City College	**93.33%** 14	**6.67%** 1	**100.00%** 15

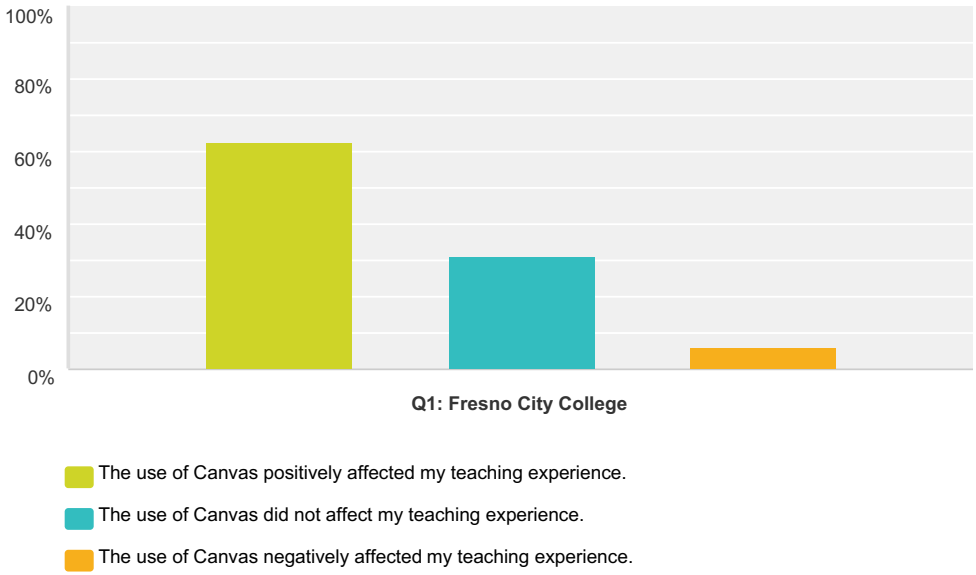
Canvas User Guides for Instructors			
	Yes	No	Total
Q1: Fresno City College	**100.00%** 15	**0.00%** 0	**100.00%** 15

Canvas User Guides for Students			
	Yes	No	Total
Q1: Fresno City College	**100.00%** 15	**0.00%** 0	**100.00%** 15

Ask the Canvas Community			
	Yes	No	Total
Q1: Fresno City College	**100.00%** 15	**0.00%** 0	**100.00%** 15

Q7 What effect did Canvas have on your teaching experience?

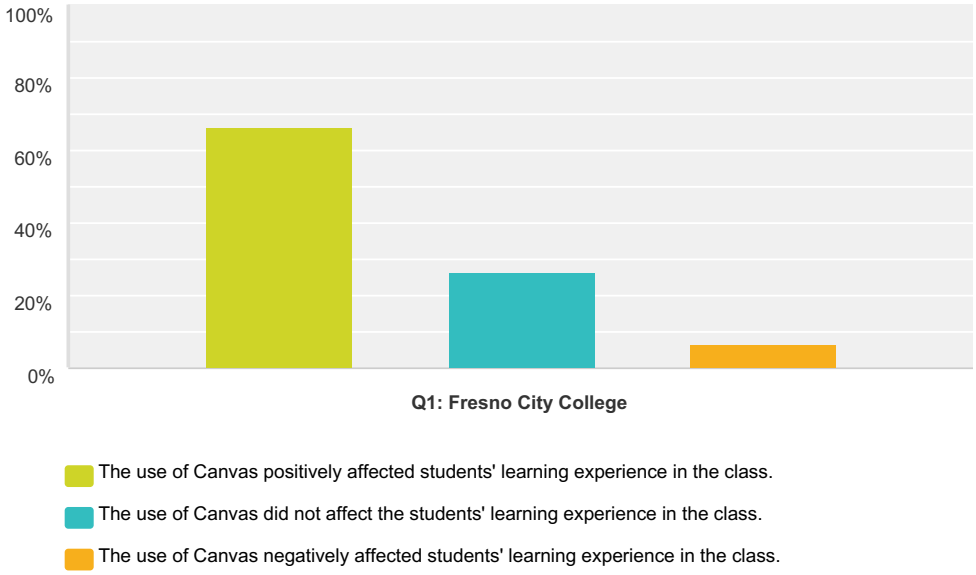
Answered: 16 Skipped: 0



	The use of Canvas positively affected my teaching experience.	The use of Canvas did not affect my teaching experience.	The use of Canvas negatively affected my teaching experience.	Total
Q1: Fresno City College	**62.50%** 10	**31.25%** 5	**6.25%** 1	**100.00%** 16
Total Respondents	10	5	1	16

Q8 What effect did Canvas have on your students' learning experience in the class?

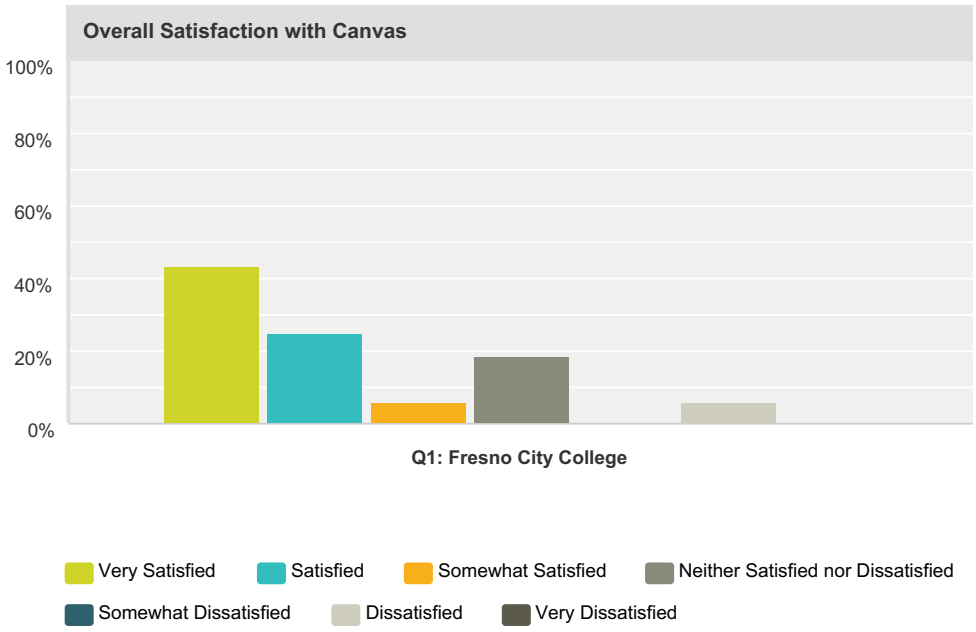
Answered: 15 Skipped: 1



	The use of Canvas positively affected students' learning experience in the class.	The use of Canvas did not affect the students' learning experience in the class.	The use of Canvas negatively affected students' learning experience in the class.	Total
Q1: Fresno City College	**66.67%** 10	**26.67%** 4	**6.67%** 1	**100.00%** 15
Total Respondents	10	4	1	15

Q9 Please rate your overall satisfaction with Canvas.

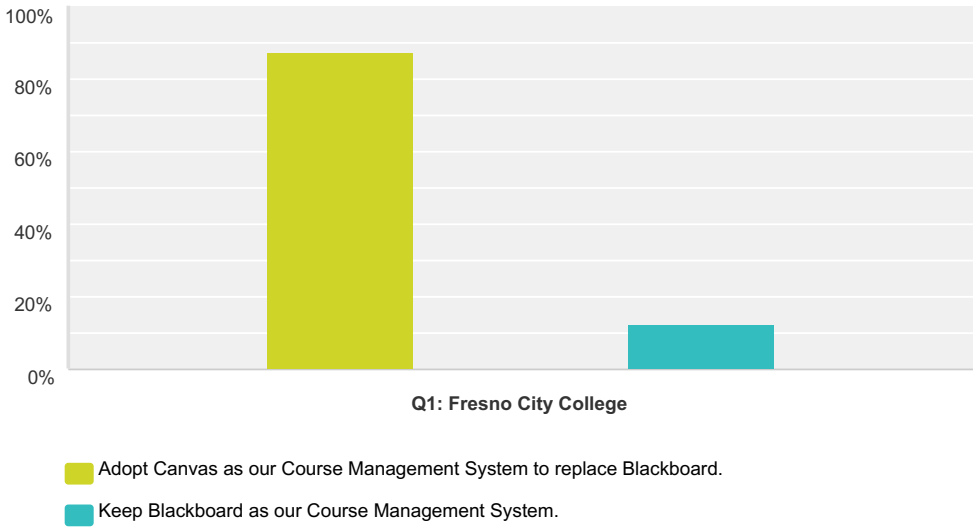
Answered: 16 Skipped: 0



Overall Satisfaction with Canvas								
	Very Satisfied	Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Total
Q1: Fresno City College	**43.75%** 7	**25.00%** 4	**6.25%** 1	**18.75%** 3	**0.00%** 0	**6.25%** 1	**0.00%** 0	**100.00%** 16

Q10 Do you recommend that SCCCD:

Answered: 16 Skipped: 0



	Adopt Canvas as our Course Management System to replace Blackboard.	Keep Blackboard as our Course Management System.	Total
Q1: Fresno City College	**87.50%** 14	**12.50%** 2	**100.00%** 16
Total Respondents	14	2	16